The Current State of the Performance Measurement Landscape and the Impact on Managed Care

Jointly presented via AMCP Live Webinar by
Pharmacy Quality Alliance (PQA)
PQAalliance.org

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Today's Speakers

- **Laura Cranston, RPh**

  Executive Director

- **Lisa Hines, PharmD**

  Senior Director of Performance Measurement

- **Loren Kirk, PharmD**

  Associate Director of Membership Engagement

- **Bill Lademann, RPh, MS, MBA**

  Senior Vice President of Strategic Alliances and Measure Implementation

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Today's Presentation

- PQA Basics
- Implementation of Medication Use Measures
  - CMS Medicare Part D Star Ratings
  - Medicaid Adult Core Measure Set
  - Performance tracking technology solutions
- Performance Measurement Landscape
  - Team-based models of care
  - Enhanced MTM program
  - Managed care
- Engaging with PQA

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PQA Basics

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Who is the Pharmacy Quality Alliance?

Mission

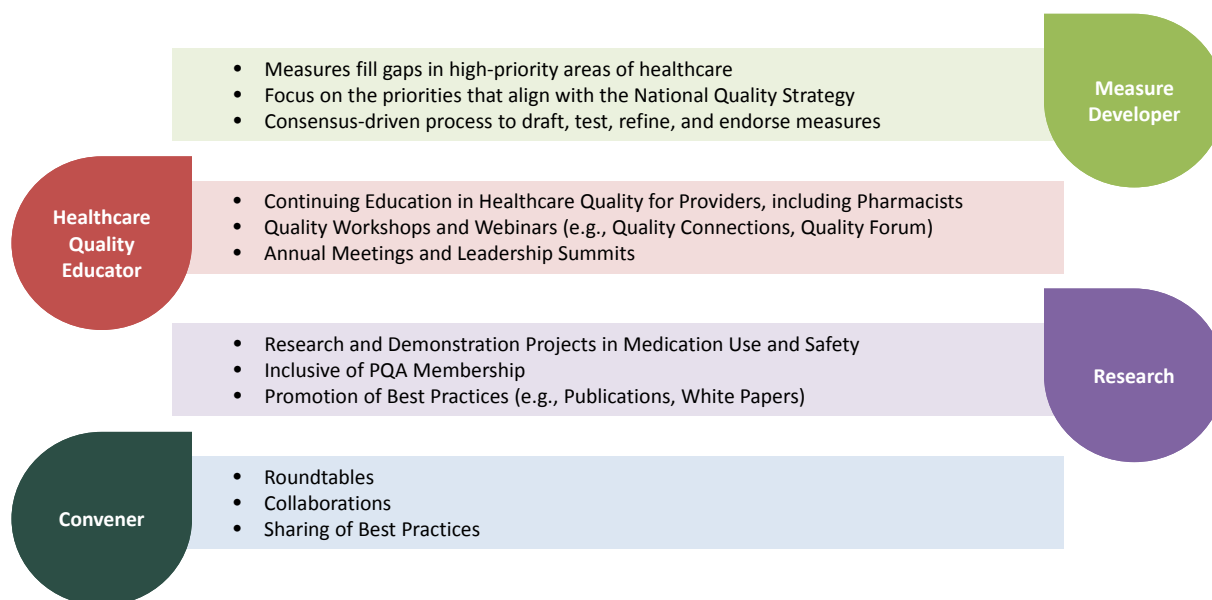Optimizing patient health by improving the quality of medication use

- Created in 2006 as a public-private partnership
  - Founding members include AMCP
- Multi-Stakeholder, Member-Based, Non-Profit
- Transparent & Consensus Based Process
- Nationwide measure developer
- Positioning measures for implementation
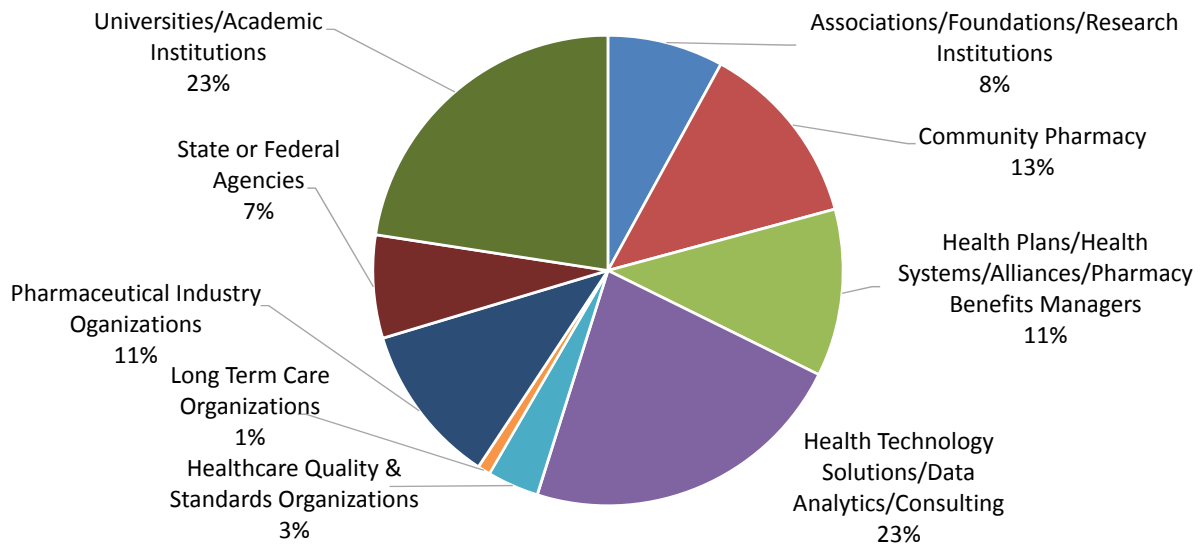- Sharing best practices

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PQA's Industry Cross-Cutting Roles

- Measures fill gaps in high-priority areas of healthcare
- Focus on the priorities that align with the National Quality Strategy
- Consensus-driven process to draft, test, refine, and endorse measures

Measure Developer

Healthcare Quality Educator

- Continuing Education in Healthcare Quality for Providers, including Pharmacists
- Quality Workshops and Webinars (e.g., Quality Connections, Quality Forum)
- Annual Meetings and Leadership Summits

- Research and Demonstration Projects in Medication Use and Safety
- Inclusive of PQA Membership
- Promotion of Best Practices (e.g., Publications, White Papers)

Research

Convener

- Roundtables
- Collaborations
- Sharing of Best Practices

PQA's Membership

- Universities/Academic Institutions 23%
- State or Federal Agencies 7%
- Pharmaceutical Industry Organizations 11%
- Long Term Care Organizations 1%
- Healthcare Quality & Standards Organizations 3%
- Associations/Foundations/Research Institutions 8%
- Community Pharmacy 13%
- Health Plans/Health Systems/Alliances/Pharmacy Benefits Managers 11%
- Health Technology Solutions/Data Analytics/Consulting 23%

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PQA 2017 Board of Directors

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PQA Measures in the Marketplace

Medicare Part D Plan Ratings

Star Measures

Display Measures

Pharmacies & Health Plans

EQuIPP

Health Insurance Marketplace Quality Rating System

Statewide Quality Programs

New York State Department of Health
Washington Health Alliance

Accreditation Programs

URAC

CPPA

Physician Offices

IHA of California

Community Care of North Carolina

National Alliance of Healthcare Purchaser Coalitions

eValue8
(health plan screening & evaluation)

Technology & Data Organizations

Medicaid Care Coordination Program
Community Care of North Carolina

Medicare-Medicaid Dual Eligible Pilot

Medicaid Adult Core Measure Set

Pay-for-Performance Pharmacy Networks

Inland Empire
Pharmacy First
CVS Health/Silverscript

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Meat & Potatoes: CMS Medicare Star Ratings

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PQA Measures within Medicare Part D Star Ratings

2017 Part D Star Ratings Measures		
Measure ID	Measure	Weight
D11	High Risk Medication	3
D12	Medication Adherence for Diabetes Medications	3
D13	Medication Adherence for Hypertension (RAS antagonists)	3
D14	Medication Adherence for Cholesterol (Statins)	3
D15	MTM Program Completion Rate for CMR	1

**Due to heavy weighting by CMS on intermediate outcome measures,
PQA measures make up almost half of a plan's Star rating**

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Changes to Star Ratings Program for 2018

- **Change in Measure: CMR Completion Rate**
  - Report measure rate as integer (previously reported as a percentage with one decimal point)

- **Removal of High Risk Medications in the Elderly from Star Ratings**
  - Measure will move to display page for 2018

- **Continued Use of Categorical Adjustment Index**
  - Interim response to address possible risk adjustment based on socio-economic factors
  - CAI adjustment for two PQA measures – RASA, CMR

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Display Measure to Star Measure

- **Statin Use in Persons with Diabetes (SUPD)**
  - Measure remains on the display page for 2018
  - Implement PQA slight modification to exclude beneficiaries with end-stage renal disease (ESRD) beginning with 2017 measurement year
  - CMS plans to add the SUPD measure to the 2019 Star Ratings (using 2017 data)

- **Antipsychotic Use in Persons with Dementia**
  - Two population reported: Community-only and long term Nursing Home residents

- **Use of Opioids at High Dosage and/or from Multiple Providers in Persons without Cancer**
  - CMS does not propose adding opioid measures to Star Ratings at this time

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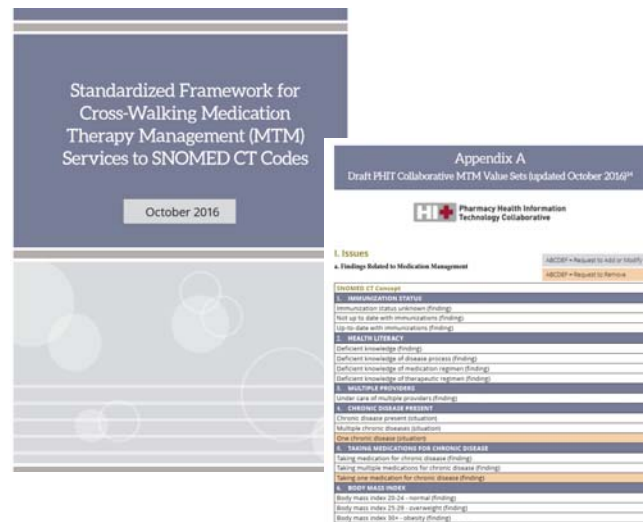

Medicaid Adult Core Measure Set

- # Concurrent Use of Opioids and Benzodiazepines
  - ## Measure Applications Partnership (MAP) recommendation

- # Use of Opioids at High Dosage in Persons Without Cancer
  - ## Previous addition

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Potential Measures for Enhanced MTM

- **MTM: Medication Therapy Problem Resolution**
  - Data Source: SNOMED CT, other sources to be determined (e.g., prescription claims data, RxNorm)
  - Based on the PQA Medication Therapy Problem Categories Framework*
  - Potential Use: Enhanced MTM Model monitoring measures, Part D MTM, other MTM programs/practices

- **Next Generation MTM Measure: Diabetes Focus**
  - Data Source: SNOMED CT, other sources to be determined (e.g., prescription claims data, RxNorm, LOINC)
  - Potential Use: Enhanced MTM Model monitoring measures, Part D MTM, other MTM programs/practices

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* http://pqaalliance.org/resources/other.asp

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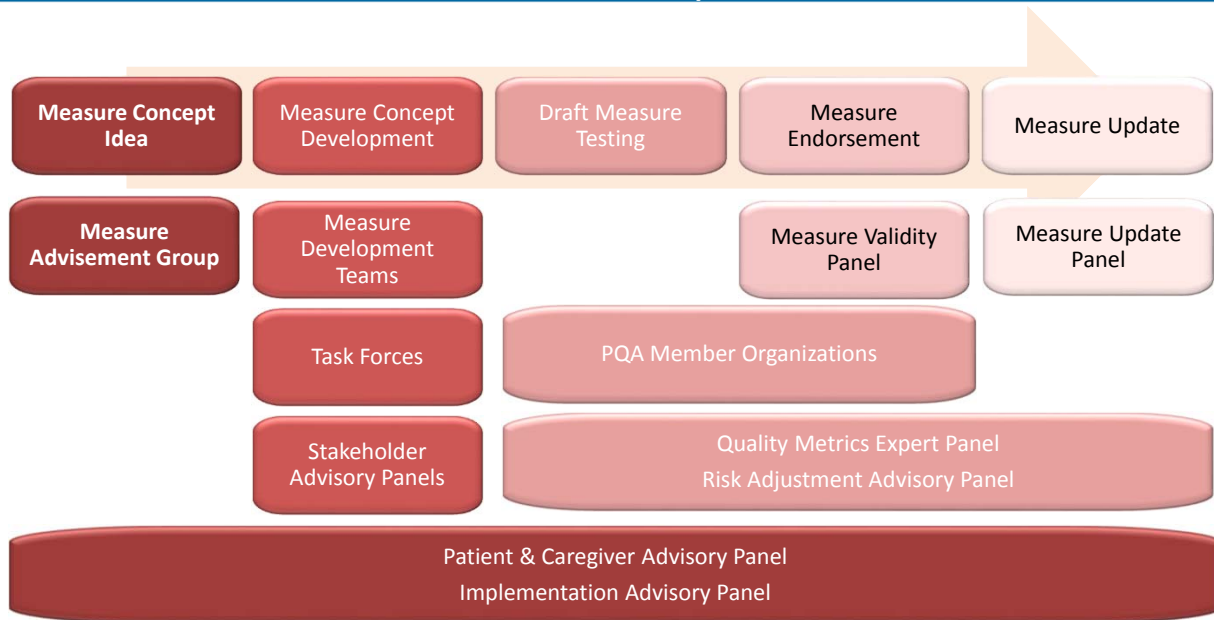
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Standardized Framework for Documenting MTM Services

- Spearheaded by AMCP, PQA, and the Pharmacy HIT Collaborative (PHIT)
- Now, the Joint Commission of Pharmacy Practitioners (JCPP) is the definition steward
- PHIT is the SNOMED CT Value Set Steward

Standardized Framework for Cross-Walking Medication Therapy Management (MTM) Services to SNOMED CT Codes

October 2016

Appendix A
Draft PHIT Collaborative MTM Value Sets (updated October 2016)

Pharmacy Health Information Technology Collaborative

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http://www.amcp.org/SNOMED
http://pharmacyhit.org

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PQA's Measure Development Process

Measure Concept Idea	Measure Concept Development	Draft Measure Testing	Measure Endorsement	Measure Update
Measure Advisement Group	Measure Development Teams		Measure Validity Panel	Measure Update Panel
	Task Forces	PQA Member Organizations		
	Stakeholder Advisory Panels	Quality Metrics Expert Panel / Risk Adjustment Advisory Panel		

Patient & Caregiver Advisory Panel
Implementation Advisory Panel

2017 Measure Pipeline

Medication Therapy Management
- Medication Therapy Problem Resolution
- Next Generation MTM Measure
- MTM Patient satisfaction/experience survey

Patient Safety/Appropriate Treatment
- Inappropriate Duplicate Therapy
- ADE Outcome Measures: Bleeding; Hypoglycemic; and Opioid overdose events

Adult Immunizations
- Immunization Information System Reporting
- Immunization Status Assessment within MTM
- ACIP Compliance Following Immunization Status Assessment
- ACIP Schedule Completion in Patients with Diabetes

Specialty
- Use of Disease Modifying Therapy (DMT) in Patients with Relapsing Forms of MS
- MRI in Patients with Relapsing Forms of Multiple Sclerosis being treated with DMT
- Adherence to Non-Infused Biologic Medications Treating Rheumatoid Arthritis (PDC-RA)

Measure Testing:
Your Engagement Opportunity

Current Measure Testing Opportunities

- **Draft/revised measures**
  - Adherence to Antiretrovirals (PDC-ARV) (proposed, revised specifications)
    - Data source: Prescription claims

- **Measure concepts pending QMEP review and approval for testing**
  - Inappropriate Duplicate Therapy
    - Data source: Prescription claims
  - MTM: Medication Therapy Problem Resolution
    - Data source: SNOMED CT, RxNorm

Benefits of Measure Testing

- **Early look at your rates on a new measure**
- Provide feedback on measure specifications based on testing results
- **Improve internal processes and patient outcomes**
- Opportunity to collaborate with other PQA members
- **Support PQA measure development process**
- Recognition by PQA and your peers (public recognition is optional)
- Press releases, newsletters, acknowledgement at PQA Annual Meeting, etc.

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Testing Considerations

- **Interest balanced with organization**
- **Resources**
- **Data availability**
- **Aggregate data testing results** - no personal health information exchanged
- PQA provides:
  - Draft measure specifications and NDC files
  - Testing plan with specific questions to be addressed
  - Support to answer questions about specifications and testing plan
- Timeline established that is mutually agreed upon by PQA and measure tester

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Performance Tracking Tools

- Neutral third party; provide health plans and pharmacies access to a dashboard
- Quality Improvement Program analysis
  - Value/quality-based network performance at the contract level
- Ongoing integration of new measures and measure sets

For Pharmacies	For Health Plans/PBMs
• Real-time performance tracking on quality measures • Benchmarking compared to peers • Insight into improvement and performance opportunities • Potential to translate into higher incentives within P4P programs	• Real-time performance tracking of network pharmacies • Foundation for developing performance-based accountability and contracting with pharmacy organizations

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Specialty Core Measure Set

Treatment of Chronic Hepatitis C: Completion of Therapy	Adherence to Non-Infused Disease Modifying Agents Used to Treat Multiple Sclerosis (PDC-MS)	Adherence to Antiretrovirals (PDC-ARV)	Adherence to Non-Infused Biologic Medications Treating Rheumatoid Arthritis (PDC-RA)
• % of individuals 18 years and older who initiated antiviral therapy during the measurement year for treatment of chronic Hepatitis C, and who completed the minimum intended duration of therapy with no significant gap(s) in therapy	• % of patients 18 years and older who met the PDC threshold of 80% during the measurement period for medications treating MS	• % of patients 18 years and older who met the PDC threshold of 90% during the measurement period for two or more distinct antiretroviral drugs	• % of patients 18 years and older with rheumatoid arthritis who met the PDC threshold of 80% during the measurement period for biologic medications used to treat RA • Status: DRAFT measure, moving forward with testing • Will be added to the core measure set, pending endorsement
Endorsed May 2017	**Endorsed Dec 2016**	**Part D Patient Safety Reports**	**Anticipated 2018**

Measure Use: Specialty Pharmacy Accreditation programs: CPPA (current); URAC (Q4 2017 release, for 2018 reporting); PDC-ARV included in Medicare Part D Patient Safety Reports

Pharmacy Value-Based Networks

- **Quality and Value have become key criteria for selection of preferred pharmacies**
  - Minimum quality expectations spelled out in preferred contracts
  - May lead to adjustment in payment
  - Quality scores could be used to identify pharmacies that can fill geographic gaps in existing networks

- **Some PBMs and health plans are creating Quality-Based Networks or Value-Based Networks**
  - May be a subset of preferred pharmacy network
  - May include requirements / incentives related to quality

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Engaging with PQA

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Three Stages for Engaging with PQA

	Stage I — Novice to Intermediate Experience		Stage II — Specialized Experience	Stage III — Experts in Quality
Three Stages for Engaging with PQA	PQA Annual Meeting	PQA Measure Endorsement	Task Forces (TFs)	Measure Update Panel (MUP)
	PQA Leadership Summit	Stakeholder Advisory Panels (SAPs)	Measure Development Teams (MDTs)	Quality Metrics Expert Panel (QMEP)
				Implementation Advisory Panel (IAP)
	Quality Forum Lecture Series	PQA Workshops	Patient & Care Giver Advisory Panel (PCAP)	Testing PQA Draft Measures
				Measure Advisement Group (MAG)
	PQA Member Connect Events	PQA Lead Initiatives & Roundtables	Grant Opportunities	Risk Adjustment Advisory Panel (RAAP)

PQA Stakeholder (SAP) Advisory Panels

SAP	Focus
A	Specialty & Pharmacy
B	Medication Therapy Management
C	Safe & Appropriate Medication Use

Each PQA member organization can appoint up to SIX (6) individuals to participate on Stakeholder Advisory Panels (SAPs), with a maximum of two (2) appointees per SAP.

Education and Outreach

Quality Forums monthly webinar series	**Quality Connection e-newsletter**	**Annual Meeting & Leadership Summit**	**Participation in national and state conferences**
Workshops & Boot Camps	**Grand Rounds and focused trainings**	**Member visits**	**Service on technical expert panels**

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PQA Research Areas

Inform new measure development
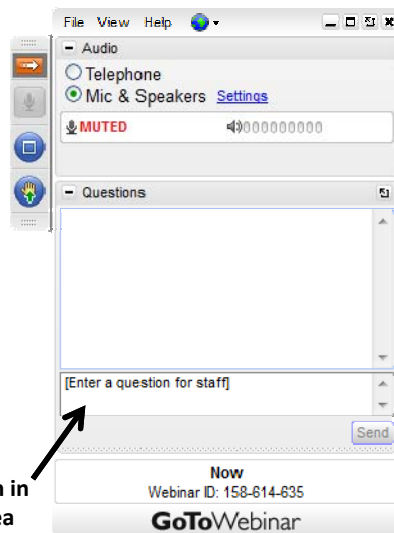
Show value of measures

Promote best practices
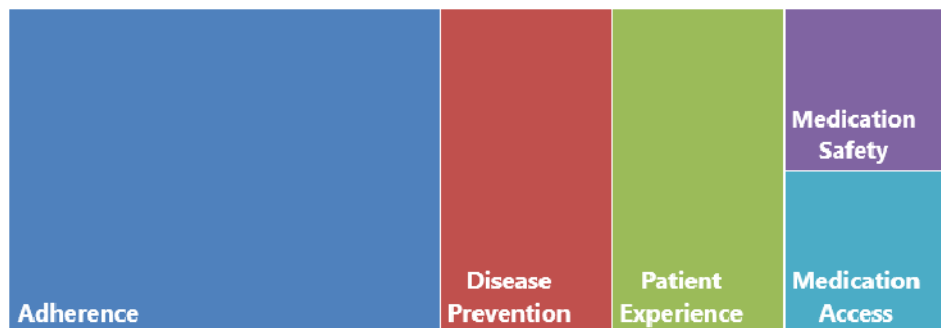
Adherence | Disease Prevention | Patient Experience | Medication Safety | Medication Access

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How to Ask a Question

Type your question in the 'Questions' area

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